

# Distance Learning Support by Care.com

Every family's needs are different right now. Your Care.com benefits can help. Use your benefits to find a tutor, a caregiver who can help with online learning, another family to share a nanny or learning pod with, and more. We are here for you – and the one's you love.

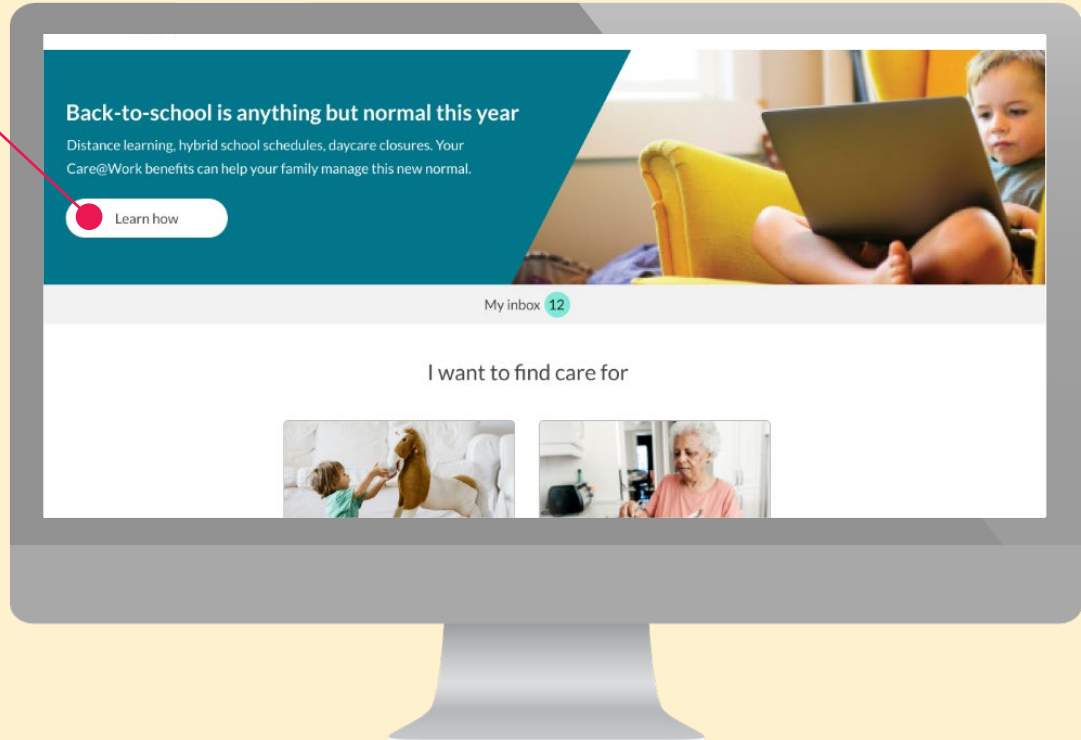
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**ENROLL NOW AT [HTTPS://BOSTONSCIENTIFIC.CARE.COM](https://bostonscientific.care.com)  
TO ACCESS THESE BENEFITS**

Your portal  
now has a  
way to easily  
access these  
resources



Here you can  
learn about all of  
the benefits you  
have to support  
distance learning

**CHECK OUT OUR [BACK-TO-SCHOOL RESOURCE GUIDE](#)**

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# Your Care.com Premium Membership

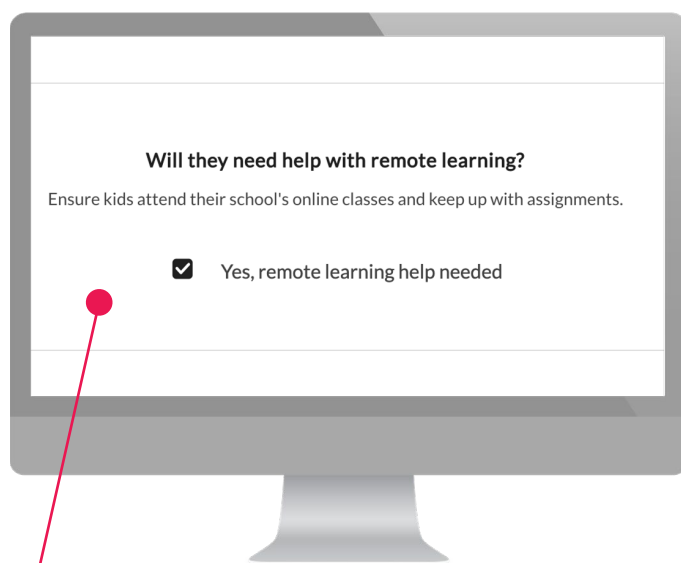
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**TUTORS:** Post a job or search for a tutor to hire – either in-person or online. You can search by years of experience, areas of expertise, and more. You can also read reviews, access background checks, and see their availability and rates.

Watch these videos to see a step-by-step guide on how to [post a job for a tutor](#) or [search for a tutor](#). You might also want to check out these [best practices](#) for finding and hiring a tutor.

**CAREGIVERS:** Looking for someone to help facilitate distance learning for your children? Hire someone to make sure your kids can get onto their virtual classrooms, keep them on track, help with their schoolwork, and more.

Watch these videos to see a step-by-step guide on how to [post a caregiver job](#) or [search for a caregiver](#).



By posting a job for a caregiver, you can now indicate if you want someone who can provide distance learning support.

# Your Care.com Premium Membership

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**CARE SHARE:** A new offering by Care.com where you can find other families to partner with on a Nanny Share or a Learning Pod. All you have to do is create your family's profile, including age and care needs of your children, so that other families who are interested in sharing care can get to know you.

**Nanny Share:** Families can connect with other local families interested in sharing a nanny.

**Learning Pod Share:** Families can connect with other local families interested in hiring a teacher to facilitate distance learning pods for school-aged children.

Check out these best practices for [hiring a nanny](#) or setting up a [learning pod](#).



ABOUT YOUR FAMILY:

How many are you? Any pets? What does your family do for fun?

ABOUT YOUR IDEAL NANNY SHARE OR LEARNING POD:

What type of family would be a good match for yours? How many kids and what ages? Any parenting style preferences?

# Back Up Care for Children

**ENROLL NOW AT [HTTPS://BOSTONSCIENTIFIC.CARE.COM](https://bostonscientific.care.com)  
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**BACKUP CARE:** When your regular care isn't available, you can use vetted, subsidized care for children. Our in-network backup caregivers can:

- Ensure children attend required distance learning activities for school
- Help children read directions for distance learning and offer guidance in following those directions
- Assist children to contact their teacher or a parent when a they are unable to complete distance learning activities or homework

Note: Backup Care is a great short-term solution, but these caregivers are not certified tutors and cannot support multi-family learning pods for school-aged children.

Make sure to visit your Care@Work portal to see how many Backup Care days you have as well as your co-pay information. Watch this video to see a step-by-step guide on how to book [in-home Backup Care](#) and [in-center Backup Care](#).



# Personal Network Backup Care

**ENROLL NOW AT [HTTPS://BOSTONSCIENTIFIC.CARE.COM](https://bostonscientific.care.com)  
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**PERSONAL NETWORK BACKUP CARE:** When your regular care isn't available, you may prefer to use one of your go-to sitters or centers. With Personal Network Backup Care, you can have a family member, neighbor, friend, or regular sitter watch your child(ren) and get reimbursed for a portion of the cost.

Unlike when you select a Care@Work in-network backup child care provider, when you use a caregiver or center from your Personal Network, you are fully responsible for all vetting. You can visit our [Safety Center](#) for guidelines on hiring safely.

Watch these videos on [how to book Personal Network Backup Care](#) and [how to get reimbursed](#).

## **What information do I need to provide to submit a claim?**

- Date and time of care
- Who received care
- Why you needed Backup Care
- Receipt for care that took place
- The amount you paid for care
- Who provided the care and their contact information

# Expert Assistance

**ENROLL NOW AT [HTTPS://BOSTONSCIENTIFIC.CARE.COM](https://bostonscientific.care.com)  
TO ACCESS THESE BENEFITS**

**EXPERT ASSISTANCE:** Use this concierge service and work with one of our Care Specialists to find the right care for your family. First, you'll share requirements, budget, and other details for the care needed. Then, our Specialists will post a job and review results and applicants to provide you with the best options.

After you identify a final caregiver, you may request a Criminal and Motor Vehicle Records Background Check before making the hire – at no cost to you.

## Use Expert Assistance to help you find:

- Nannies and babysitters
- Tutors
- Personal assistants
- Special needs caregivers
- Errand runners
- And more

## How does it work?

1. Enroll and login to your account in the Care@Work app or at <https://bostonscientific.care.com>.
2. Call 855-781-1303 ext. 4 or email [expertassistance@care.com](mailto:expertassistance@care.com) to connect with a Care Specialist and get started.